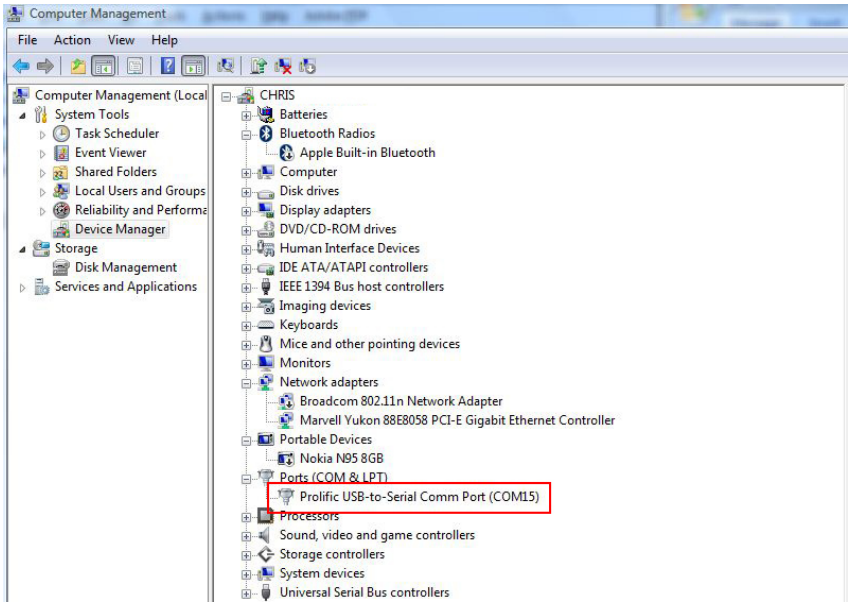
Windows 7 64bit Prolific Data Cable Drivers Code 10 Workaround

If, after installing the Current Cost Data Cable on a Windows 7 64bit PC, there is a code 10 error showing in device manager, follow these steps to resolve the issue.

Follow the 2 stage uninstall process:

Stage 1:

- With the Data Cable plugged in to the PC, go to Control Panel -> Device Manager.
- Expand the Ports node. Select the "Prolific USB-to-Serial Comm Port".
- Right click - uninstall.
- When the uninstall is complete, unplug the Data Cable from the PC.



Stage 2

- Go back to Control Panel -> Programs and Features.
- Select the item called "PL-2303 USB-to-Serial" and click "Uninstall"
- Follow the wizard to complete the uninstall process.
- Reboot the computer.

Installing the Drivers

- Connect the Data Cable and let the drivers install automatically
- Go to Control Panel -> Device Manager
- Expand the Ports section
- Inside Ports, there should be an entry called “Prolific USB-to-Serial Comm Port” (Figure 1)

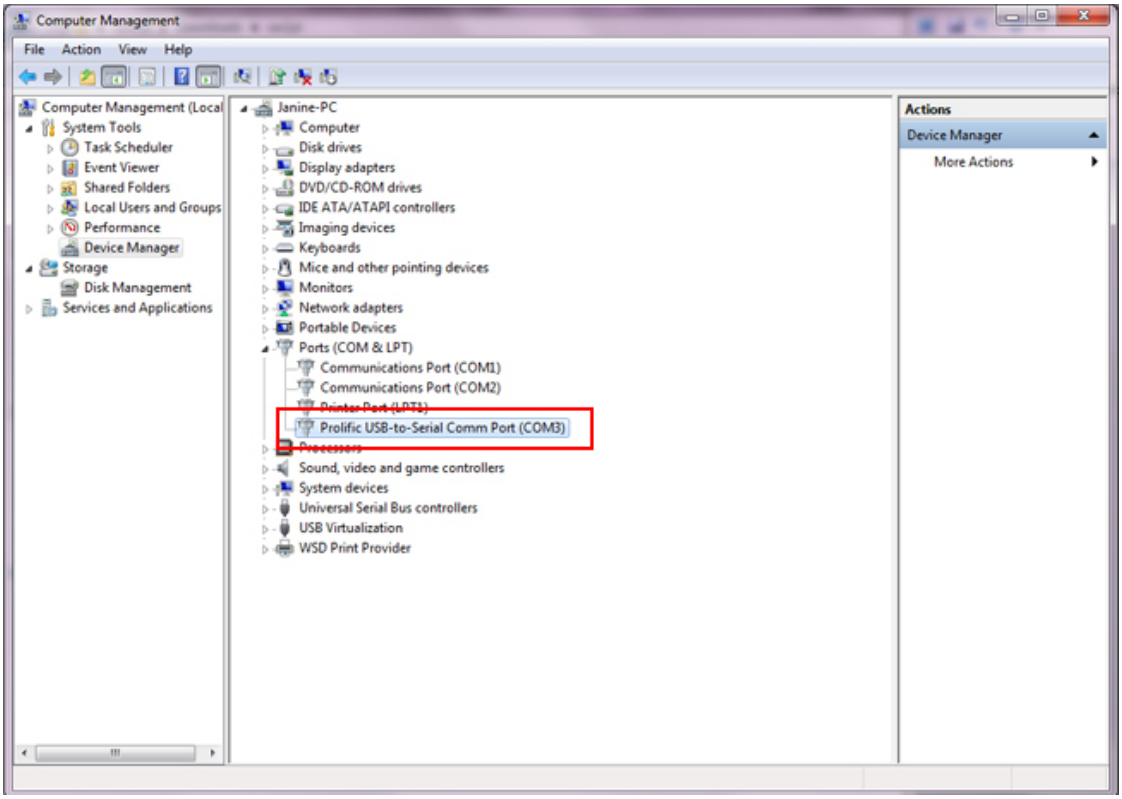
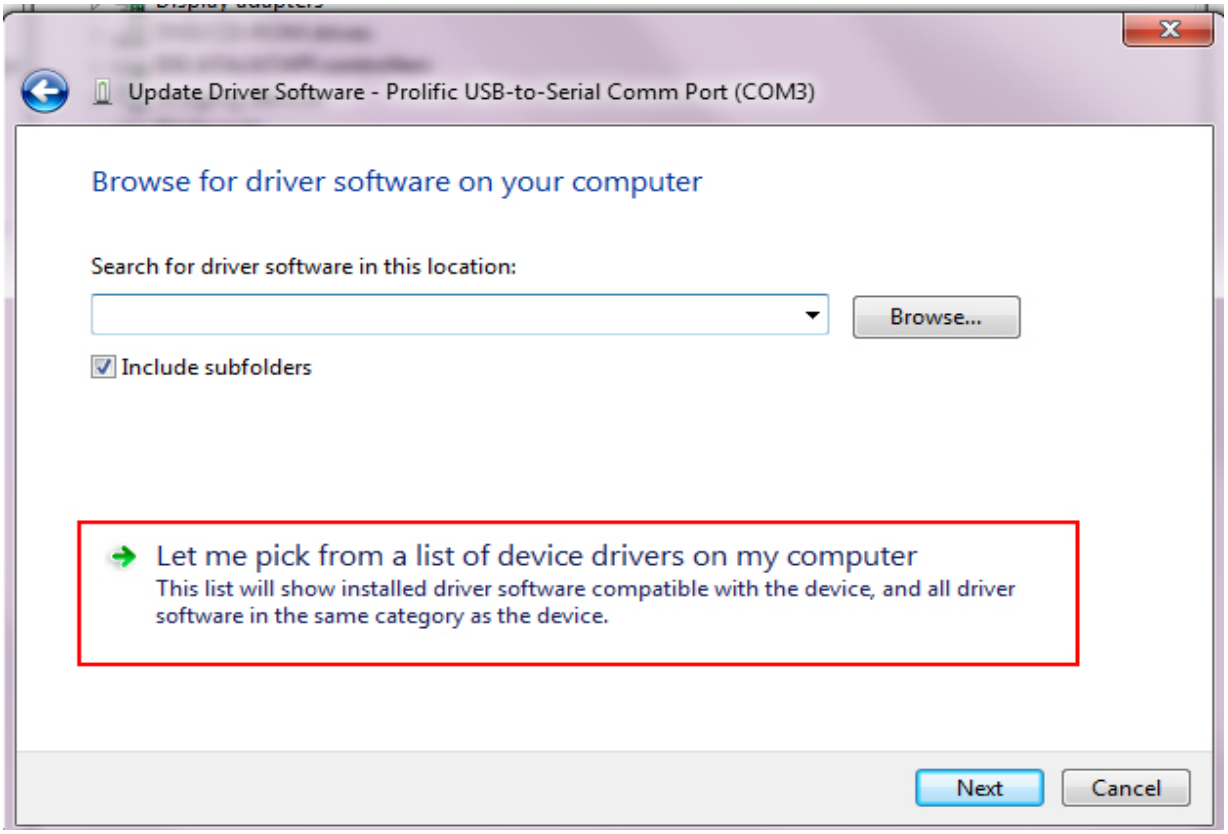
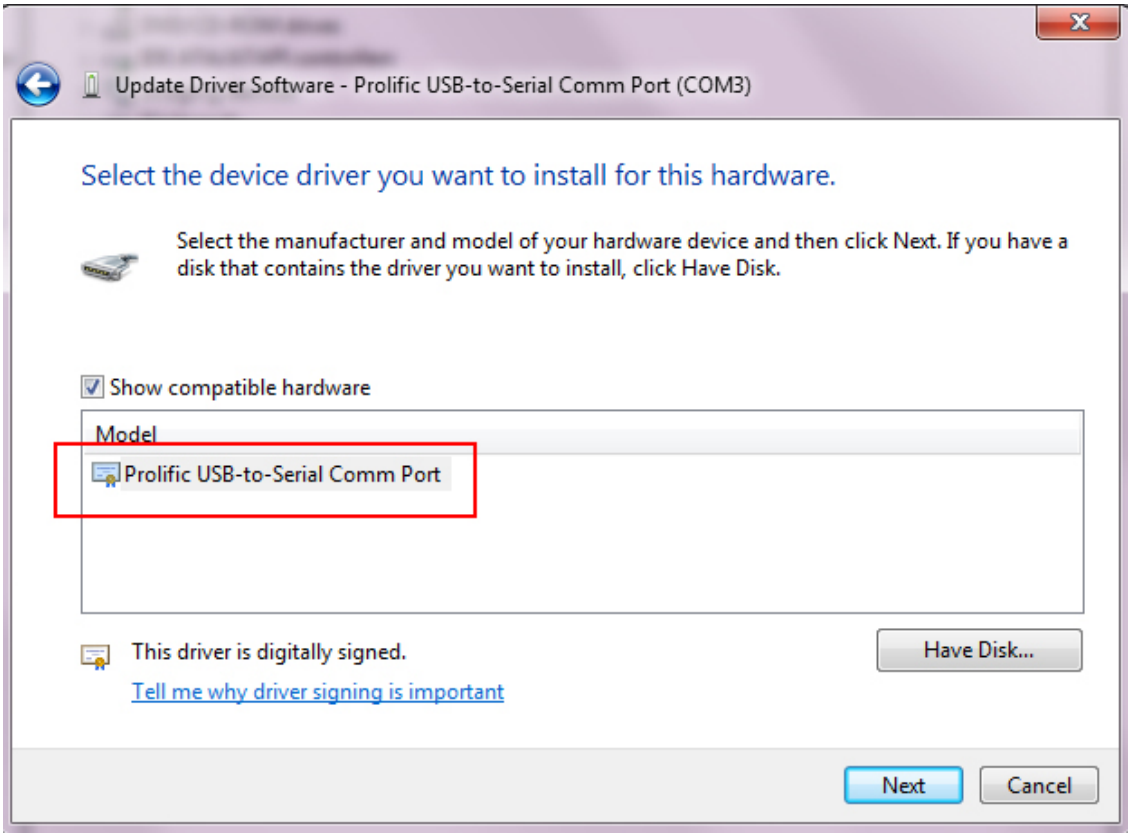


Figure 1

- Right click the Prolific USB-to-Serial Comm Port and click **"Update Driver Software"**.
- Click "Browse my computer for driver software".
- Click "Let me pick from a list of device drivers on my computer" (Figure 2).



- Select the available Prolific USB-to-Serial Comm port and click "**Next**" (Figure 3).



The drivers will install and you should then see a "Windows has successfully updated your driver software".